

JARON M. LEGRAIR STUDIO

Assessments / Policies & Parameters

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Assessments / Definitions

An **Assessment** is a service provided by the Jaron M. LeGrair Studio that entails focused feedback from Jaron and/or Studio's employees, representatives, and affiliates. This feedback usually includes (but is not limited to) commentary on what the voice(s) sound(s) like as well as professional opinions for improvement, betterment, and/or exploration.

Any individual/individuals that select(s) this service is classified as a **Non-Client**. A **Non-Client** is any individual who is not a (regular) Client of the Studio. Also, this individual has no plans or desires to become a Client of the Studio.

However, any **Client** of the Studio can select to have this service provided for them at any time in addition to any sessions they choose to have.

Assessments do not require a session with the Studio. If you would like an "Assessment Session" or any other session, you can book that session through the Studio's website. Additionally, the policies listed here do not apply to "Assessment Sessions." The policies listed here only apply to "Assessments", the service.

For the following policies and procedures:

All types of individuals who participate in any Studio activity as it relates to Assessments (Non-Clients, and Clients) will now be defined as “individual” or “individuals” from here on out unless otherwise stated.

The Jaron M. LeGrair Studio will be defined as “the Studio” from here on out unless otherwise stated.

Assessments / General Parameters & Procedures

All fees for services are non-refundable.

Assessment Reservation & Processing Procedures

1. An Assessment can be reserved through the Studio's website.
2. Through the website's, the individual can submit a working hyperlink/URL of the file for the Assessment through the Reservation Form.

The individual can choose to have their Assessment feedback from the Studio returned to them through a video message or a written message (PDF file).

3. Once the Reservation Form is filled out, the individual will proceed to their cart on the website, and checkout to process payment and confirm the reservation.
4. After the Assessment is reserved, the Studio will process the Assessment within fourteen (14) calendar days of the date of submission.

Processing entails:

- I. Listening to/watching the submission
- II. Gathering and organizing the recommended feedback
- III. Returning the Assessment feedback through the avenue chosen by the individual

If a video message is chosen, the individual will receive an unlisted/private link to the video via email used for the submission that the individual can access and download.

If a written message is chosen, the individual will receive the PDF as an attachment to the email address used for the submission.

Assessments / Reservation Protocols & Policies

File Parameters for Submissions

Both audio and video files are acceptable files for Assessment submission.

Duration of Files Assessment Submission — the duration of the footage in the audio/video files should remain no longer than five minutes (5/5 minutes/ 5:00/5m 00s) in totality.

Additionally, the footage should be confined to five minutes (5/5 minutes/ 5:00/5m 00s) consecutive minutes. The Studio will not jump around and find different places within the to consider for the Assessment feedback. If the footage is not organized, the Assessment will be forfeited under any and all circumstances.

Should a submission be over five minutes (5 minutes/5:00/5m 00s), the submission will be forfeited by the individual under any and all circumstances.

To get the most out of the Assessment, the audio in the file (video or audio) should be clear and legible. Additionally, we recommend that the audio be free of over-editing/manipulating. The Studio is not responsible for any faulty file issues that include but are not limited to unclear audio.

The individual should ensure that the footage in the link for submission is displayed clearly. The studio will acknowledge the first five (5) minutes of the footage as the submission for the Assessment unless otherwise notified by the individual on the Reservation Form.

Hyperlink/URL Parameters — the hyperlink/URL for submission can be a public link or private link.

File Hyperlink/URL Service Recommendations:

YouTube (links can unlisted or public)

Dropbox

Google Drive

Instagram (links from a public account)

Facebook (links from public posts)

If you choose to send a private link, ensure that the Studio will be able to access the link before submission. The Studio is not responsible for any links that we cannot access in any way for whatever reason. These errors are not grounds for any refunds or accommodations of any kind as all fees for services are non-refundable.

The link submitted for the Assessment should be active, working, and submitted without clerical or technical error. The Studio is not responsible for any corrupt, inactive, and/or non-working links in any way. These errors are not grounds for any refunds or accommodations of any kind as all fees for services are non-refundable.

If the link is unusable in any way, the Studio will notify the individual and the Assessment will be forfeited by the individual. To resubmit a file for Assessment feedback, you must reserve new Assessment and repay the Assessment fee.

Assessments / Assessment (Feedback) Protocols & Policies

Video Message Parameters for Assessment (Feedback from the Studio)

The video message will be returned through an unlisted YouTube link, a private Google Drive link, or similar to the email address submitted on the reservation.

For clarification of expectation, please understand that the video message will be just that — a video message from the Studio containing verbal, candid feedback from the Studio on the submission.

To be clear, the video message will not be an “analysis” of any kind. Additionally the video message will not emulate what Jaron does on social media in any way. There will be no “starting and stopping” of the audio while Jaron “analyzes” the audio or file itself. This is why it is called an “Assessment”, not an “analysis.”

Please do not reserve an Assessment under the notion that you will get a long-form or short-form analysis (like on social media) from Jaron. Being unclear on this is not grounds for any refunds or accommodations of any kind as all fees for services are non-refundable.

The video message will be linked and available for download for seven (7) calendar days. After which, the video message will be up for deletion from the Studio’s database at any time without notification. The individual should download the video message before the seven-calendar-day (7) availability period as the Studio will not make any video messages for Assessments available again.

The Studio will not “revise” any feedback in any way once it is returned to the individual.

Written Message Parameters for Assessment (Feedback from the Studio)

The written message will be returned through an attachment to the email address submitted on the reservation.

Though the written message will be returned as a PDF, the written message will be kept by the Studio and available for download for seven (7) calendar days in case the individual needs the file again. After which, the written message will be up for deletion from the Studio's database at any time without notification. The individual should download the written message before the seven-calendar-day (7 availability period as the Studio will not make any written messages for Assessments available again.

The Studio will not "revise" any feedback in any way once it is returned to the individual.

Assessments / Other Parameters

Follow-Up Questions/Comments

The Studio does its best to be clear and thorough with feedback on Assessments, however, we understand that questions can arise when receiving feedback, so we welcome general questions from a submission for up to seven (7) calendar days from the date that the feedback was returned to the individual. Individuals should send their questions through email to the Studio and the Studio will do its best to answer the questions.

Any questions on Assessment feedback submitted after seven (7) calendar days will not be accepted or answered.

CONFIDENTIALITY CLAUSE

No Assessments are to be shared publicly in any way shape or form.

Assessments are to be used for personal research only.

By reserving an Assessment with the Studio, the individual understands that all activities, exercises, interactions, conversations, files and all related instances between the Studio and the individual are to be kept private unless the pertinent information can help ensure the safety of any related individual. Making any private interaction public without explicit verbal or written permission from the Studio will result in any legal action and protocol that the Studio deems necessary.

The Studio will also keep all interactions, activities, and progress related to all Assessments private and confidential unless explicit verbal and/or written permission is given by the individual.

MEDICAL RELEASE CLAUSE

By reserving an Assessment with the Studio, the individual understands that the Studio is not responsible for any unhealthy voice or body use which may lead to the necessity of medical attention. The individual is solely responsible and liable for any and all injuries, trauma, and/or potential harm that may occur.

LIABILITY RELEASE CLAUSE

By reserving an Assessment with the Studio, the individual understands that the Studio *cannot* and *will not* force the individual to take the time to practice. The Studio can only encourage the individual to do as such. It is solely up to the individual to take what they learn and apply it to their normal routine, to take time to practice, and to make the most out of their own sessions.

Responsibilities, policies, and agreements are subject to change. If any change should occur, proper notification will be given as soon as possible and will be effective immediately once proper notification has occurred.